

## Yearly Rebate Suppliers: Instructions

The process for Suppliers who provide rebates annually is different in the Supplier Portal than for Suppliers who provide them twice a year.

## **Yearly Rebates**

Facilisgroup will provide you with an excel file with the invoiced amounts for each Distributor for Period 1.

### To process a yearly Rebate:

- 1. Review the invoiced amounts for each Distributor in Period 1 in the excel file.
- 2. Go to the Supplier Portal to review the invoiced amounts the invoiced amounts for each Distributor in Period 2.
- 3. In Period 2, enter the full Rebate amount for the Distributor for the year as an adjustment and state "full year rebate" as the reason for the adjustment.

See Detailed steps on how to adjust Rebates by Distributor on page 15, or in bulk via file upload (import) on page 20.



# Supplier Portal: Rebates Dashboard for Supplier Partners: Training

## **OVERVIEW**

Facilisgroup has created a new Supplier Portal with its own unique URL: <u>https://supplier.facilisgroup.com</u>

In the Supplier Portal, Supplier Partners will be able to:

- **1.** View Rebate information for all Distributor Partners.
- 2. Audit the estimated Rebate and accept or adjust the amount calculated.
- **3.** Adjust the Rebate amount in case of a dispute with the Distributor Partner.

**NOTE:** All changes to submitted Rebates are pushed to Syncore for the Distributor Partners to review.

4. Download file(s) of detailed Purchase Order data for added transparency.

The Supplier Partner contract information will be used to calculate the estimated Rebate and Facilisgroup Partnership Contribution (FPC) amounts for qualifying Purchase Orders (POs) for Distributor Partner purchases. The Rebate calculation includes the penalty for payment by credit card (where credit card payment is to the sole method used).

## **Users:**

For Supplier Partners.

## 1. Account Set Up

When selecting the link in your Account Set Up email sent by Facilisgroup Admin, you will be directed to the Supplier Portal. In the Supplier Portal, you are directed to create a password to finish setting up your account.

Supplier Portal		
	Account Setup	
	Create a password to finish setting up your account	
	Password*	
$\rightarrow$	Passwords must have at least 6 characters. The strongest passwords are long and complex. Use a memorable passphrase	
	without spaces.	
	Confirm Password*	
	SUBMIT	

## To Finish Setting up Your Account:

1. Enter your password in the **Password** field under "Account Setup".

*"Passwords must have at least 6 characters. Strongest passwords are long and complex. Use a memorable passphrase without spaces."* 

- 2. Enter your password again in the **Confirm Password** field below.
- 3. Select SUBMIT.

A notification, "Your account has been successfully set up." appears.

The Rebate Search page opens.

## Set Up Account Link Expired

If the Set Up Account Link has expired, a message under **Set Up Account Link Expired** will direct the User to contact the Supplier Relations team at supplier@facilisgroup.com to request a new token (link).

**NOTE:** The set up account email is valid for 48 hours.



## 2. Login: Welcome Supplier Partners

## To Log in:

- 1. Enter your email address in the Email field under "Welcome Supplier Partners".
- 2. Enter your password in the **Password** field below.

When the fields are complete, the greyed out **SIGN IN** button will turn solid blue to indicate that it has been enabled.

3. Select SIGN IN.

Welcome Supplier Partners Supplier Partner Login  Email dev@supplier.com  Password
FORGOT PASSWORD?

4. You are logged in.

## **Forgot Password**

If you forgot your password:

- 1. Select **FORGOT PASSWORD?** below the Password field.
- 2. Enter the email address associated with your account to send reset instructions to your email address.

When the field is complete, the greyed out **SUBMIT** button will turn solid blue to indicate that it has been enabled.



3. Select SUBMIT.

Message:

*"We've sent a link that will allow you to reset your password. Please check your email inbox.* 

Note: It may take up to 5 minutes for the email to arrive, and may occasionally end up in a junk or spam folder."

- 4. Select RETURN TO SIGN IN.
- 5. Log in.

## **Password Reset**

1. Enter your password in the Enter New Password field.

*"Passwords must have at least 6 characters. Strongest passwords are long and complex. Use a memorable passphrase without spaces."* 

- 2. Enter your password again in the **Confirm Password** field below.
- 3. Select **RESET PASSWORD**.

When the fields are complete, the greyed out **RESET PASSWORD** button will turn solid blue to indicate that it has been enabled.

4. The Login page opens.

## Forgot Password Link Expired

The Forgot password link valid for 30 minutes.

1. If your Forgot Password Link has expired, you will receive the following notification:

"Your temporary token link has expired. Please continue to Forgot Password page to reset password."

2. Select CONTINUE.

## 3. Supplier Partner Users Associated with Multiple Suppliers:

If you are associated with multiple Suppliers, you must first select a Supplier Partner account after you are logged in.

1. Select **Select Supplier Partner** from the dropdown menu, then select the Supplier account you would like to manage.

🗮 Supplier Portal		Welcome, The!	-1
Select Supplier Partner 🔹			
Payment Report	Rebate Payment Report Search		
	All search results from the buowing united way de from the buowing united way de from the buowing united and the search results.		
	Select Supplier Partner		
	You can manage multiple Supplier Partner accounts. Please select which Supplier Partner you will be managing.		
	Select Supplier Partner		
	сонлям зеляен		
🔀 facilisgroup			

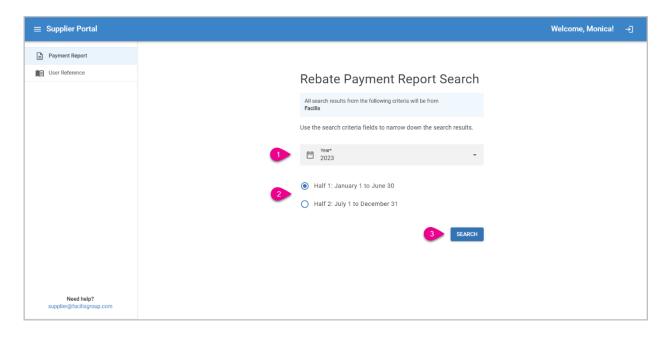
2. Select **CONFIRM** after you have chosen your Supplier.

3. The Rebate Payment Report Search page opens.

## 4. Rebate Payment Report Search

### To search for a Rebates Payment Report:

- 1. On the Rebates Payment Report Search page, select the year from the **Year**\* dropdown list.
- 2. Select the radio button beside the date range for the report:
  - Half 1: January 1 to June 30
  - Half 2: July 1 to December 31
- 3. Select SEARCH.



**NOTE:** If you perform a search for a previous Payment Report:

- You cannot make any updates. Message will appear: "Information displayed is past the lock in period, no updates can be made."
- You can select the distributor row to open the action model, but no action can be performed.
- You can download files by selecting <sup>1</sup>/<sub>2</sub> (download icon) at the end of a Distributor row.

## 5. Payment Report

The Payment Report displays the results in a table with the following columns (left to right):

- i. Distributor Partner
- ii. Invoice PO Amt (\$) [hover: Invoiced Purchase Order amount(s)]
- iii. Est. Reb (\$) [hover: Estimated Rebate amount]
- iv. Act. Reb Amt (\$) [hover: Actual Rebate amount]
- v. FPC (\$) [hover: Facilisgroup Partnership Contribution]
- vi. Status
- vii. **Amt Due (\$)** [hover: Total of actual Rebate amount and Facilisgroup Partnership Contribution]

### NOTES:

- i. Hover over the column header to display more details.
- ii. Sort columns by selecting  $\uparrow$  (arrow icon) next to the column header.
  - The ↑ appears when you hover over the column header.

Displaying Results: Jan/01/202 <sup>-</sup> Information displayed is past lo	ck in period, no updates can be m	<del>ade.</del> Information and so	rting icons $\rightarrow$ (1)	$\uparrow$	tal Aat Dak	A mate 600 6 47	
<b>Q</b> Filter by Distributor or Statu	IS		Actual Rebate Amount	10		o Amt: <b>\$29,647.</b> tal FPC: <b>\$7,575.</b>	
Distributor Partner ↑	Invoiced PO Amt (\$) 🕚	Est Reb Amt (\$) 🚯	Act Reb Amt (\$) 💿 🛧	FPC (\$) 🚯	Status	Amt Due (\$) 🚯	
3Point Brand Management.	500.00	30.00	10.00	7.50	Adjusted	17.50	1
Adcentives West Inc.	5,000.00	300.00	200.00	75.00	Adjusted	275.00	1
Advertising Plus Inc.	100.00	6.00	6.00	1.50	Accepted	7.50	1
Artina Promotional Products	100.00	6.00	6.00	1.50	Accepted	7.50	1
Ascentives	100,000.00	6,000.00	6,000.00	1,500.00	Accepted	7,500.00	1
Bergman Incentives	100.00	0.00	30.00	1.50	Adjusted	31.50	1
Blue Dog Merch	200.00	12.00	0.01	3.00	Adjusted	3.01	1
Brand Addition	2,000.00	0.00	> 0.00	30.00	Accepted	30.00	1
Brand IQ	60,000.00	3,300.00	3,300.00	900.00	Accepted	4,200.00	1
Color Graphics	10,000.00	600.00	600.00	150.00	Accepted	750.00	4

## a. Filtering the Payment Report

### In the Filter by Distributor or Status field:

- 1. Enter the first few letters of a Distributor Partner's name to filter by Distributor Partner.
- 2. Enter the first few letters of the Status (i.e., Adjusted) to filter by Status.

## b. Table Rows and Navigation

### To change the number of rows displayed and navigate:

- 1. Select the downward arrow beside **Rows per page** to open the dropdown menu and select the number of rows you would like to display.
  - Options available: 10, 25, 50 and 100.



- 2. Select the arrows to navigate through the pages of results. Select:
  - > to go to the next page
  - < to go to the previous page
  - |< to go to the first page</pre>
  - |> to go to the last page.

## c. Downloading Files

## To download individual files:

1. Select  $\stackrel{1}{\checkmark}$  (download icon) at the end of the Distributor Partner.

Displaying Results: Jan/01/2021 to .	Jun/30/2021			EXPORT -	IMPORT .X	ILSX NEW SE	
<b>Q</b> Filter by Distributor or Status				T	Fotal Amou	unt Due: <b>\$395,0</b> 3	30.48
Distributor Partner ↑	Invoiced PO Amt (\$) 🚯	Est Reb Amt (\$) 🚯	Act Reb Amt (\$) 🚯	FPC (\$)	Status	Amt Due (\$) 🚯	
3Point Brand Management.	500.00	50.00	50.00	12.50	Accepted	62.50	±
Adcentives West Inc.	5,000.00	500.00	700.00	125.00	Disputed	825.00	±
Advertising Plus Inc.	200.00	20.00	100.00	5.00	Adjusted	105.00	±
Artina Promotional Products	200.00	20.00	20.00	5.00	Disputed	25.00	±
Ascentives	100,000.00	10,000.00	10,000.00	2,500.00	Accepted	12,500.00	<b>±</b>
Bergman Incentives	375,600.00	0.00	20.00	9,390.00	Adjusted	9,410.0	lownload
Blue Dog Merch	400.00	40.00	100.00	10.00	Disputed	110.00	±
Brand IQ	120,000.00	10,800.00	10,000.00	3,000.00	Adjusted	13,000.00	±
Competitive Edge	200,000.00	20,000.00	20,300.00	5,000.00	Disputed	25,300.00	±
Facilis US	7,512,000.00	0.00	0.00	187,800.00	Accepted	187,800.00	±
			Rows per pa	age: 10 🔻 1	-10 of 12	i< < >	ы

The "Download Files" window opens.

	<b>port</b> s: Jan/01/2021 to Jun/30/2021 <i>ayed is past lock in period, no updates can be made.</i>		
<b>Q</b> Filter by Distri	Download Files ×		T
Distributor Partner 4	Please select file(s) to download	nt (\$) 🚯	FPC (\$)
3Point Brand Manager	SYNCORE PURCHASE ORDER (.CSV)	10.00	7.
Adcentives West Inc.	NON SYNCORE PURCHASES (.CSV)	200.00	75.
Advertising Plus Inc.		6.00	1.
Artina Promotional Pro	MANAGE FILES CLOSE	6.00	1.
Ascentives	100,000.00 6,000.00	6,000.00	1,500.

- 2. Select **CLOSE** to exit.
- 3. Select:
  - **SYNCORE PURCHASE ORDER** to download Syncore PO.
  - **NON SYNCORE PURCHASES** to non-Syncore purchases.

The file(s) are downloaded onto your computer as a .CSV.

## d. Exporting

From the Payment Report page, you can export Syncore Purchase Orders for each Distributor Partner.

## To Export the Payment Reports:

1. Select **EXPORT** to open the dropdown menu.

## <mark>೫ facilis</mark>group

Payment Report Displaying Results: Jul/01/2021	to Dec/31/2021	Select to oper	n dropdown menu →	EXPORT -	IMPORT .)	NEW SEARC	н
<b>Q</b> Filter by Distributor or Status						ct Reb Amt: <b>\$0.</b> I FPC: <b>\$65,817.</b> :	
Distributor Partner ↑	Invoiced PO Amt (\$) 🕕	Est Reb Amt (\$) 🕕	Act Reb Amt (\$) 🕕	FPC (\$) 🚯	Status	Amt Due (\$) 🚯	
3Point Brand Management.	100,000.00	6,000.00		1,500.00	None	1,500.00	ŧ
Artina Promotional Products	10,000.00	0.00		150.00	None	150.00	Ŧ
Ascentives	5,000.00	300.00		75.00	None	75.00	Ŧ
Brand Addition	300.00	0.00		4.50	None	4.50	Ŧ
Custom Logos	5,000.00	300.00		75.00	None	75.00	Ŧ
Gorilla Marketing	5,201.00	312.06		78.02	None	78.02	Ŧ
LogoMedia	4,262,319.70	253,236.74		63,934.80	None	63,934.80	Ŧ
			Rows per pag	je: 10 🔻 1-	7 of 7	к <b>к</b> >	ы

- 2. Select from the following reports to download:
  - **Distributor Summary**: the complete Payment Report (currently available)
  - Syncore Purchase Orders: All Purchase Order details listed by Distributor
     Partner
  - **Non-Syncore Purchases**: All submitted purchases from outside of Syncore by the Distributor Partner.

The report is downloaded onto your computer.

The Distributor Summary Report is the complete Payment Report and shows the following information:

- i. Distributor Partner name
- ii. Invoiced PO Amount (\$)
- iii. Estimated Rebate Amount (\$)
- iv. Actual Rebate Amount (\$)
- v. Status
- vi. Amount Due (\$)
- vii. Reason for Rebate Adjustment.



The Syncore Purchase Orders Report show the following details:

- i. Distributor Partner name
- ii. PO #
- iii. Status
- iv. Invoice #
- v. Invoiced Amount
- vi. Invoiced Date
- vii. Paid Date
- viii. Payment Cycle Time
- ix. Payment Type
- x. Credit Card Penalty Percentage (%)
- xi. Credit Card Penalty (\$)
- xii. Rebate Percentage (%)
- xiii. Estimated Rebate Amount (\$)

## e. New Search and Changing Supplier

There are two ways to start another Rebates Payment Report search:

- 1. Select **NEW SEARCH** in the top right-hand corner of the Payment Report page.
- 2. Select **Payment Report** from the left sidebar.

Payment Report	Payment Report Displaying Results: Jan/01/2021 to	Jun/30/2021		E	KPORT -	IMPORT .XL	SX NEW SE	ARCH
	Q Filter by Distributor or Status				1	Total Amou	int Due: \$356,44	80.98
	Distributor Partner 个	Invoiced PO Amt (\$)	Est Reb Amt (\$) 🛛	Act Reb Amt (\$) 🛛	FPC (\$) 0	Status	Amt Due (\$)	
	3Point Brand Management.	500.00	50.00	50.00	12.50	Accepted	62.50	<b>±</b>
	Adcentives West Inc.	5,000.00	500.00	700.00	125.00	Disputed	825.00	<b>±</b>
	Advertising Plus Inc.	200.00	20.00	100.00	5.00	Adjusted	105.00	*
	Artina Promotional Products	200.00	20.00	20.00	5.00	Disputed	25.00	<u>*</u>
	Ascentives	100,000.00	10,000.00	10,000.00	2,500.00	Accepted	12,500.00	*
	Bergman Incentives	332,600.00	0.00	20.00	8,315.00	Adjusted	8,335.00	<u>+</u>
	Blue Dog Merch	400.00	40.00	100.00	10.00	Disputed	110.00	<u>+</u>
	Brand IQ	120,000.00	10,800.00	10,000.00	3,000.00	Adjusted	13,000.00	<u>*</u>
	Competitive Edge	200,000.00	20,000.00	20,300.00	5,000.00	Disputed	25,300.00	<u>+</u>
	Facilis US	6,652,000.00	0.00	0.00	166,300.00	Accepted	166,300.00	<b>±</b>
				Rows per pe	age: 10 🔻 1	-10 of 12	K < >	>I



### To change to different Supplier:

You can manage multiple Suppliers in the Supplier portal.

- 1. Select **Supplier Partner** to open the dropdown menu in the left sidebar.
- 2. Select the Supplier account you would like to manage.

## 6. Change the Status of a Rebate: Accept and Adjust

On the Payment Report page, a Supplier Partner can select any of the Rebate submission rows in the table to perform the following actions:

- Accept Rebate
- Adjust Rebate
- Adjust Disputed Rebate.

## a. Adjust Rebate\*

\* To perform the adjustments in bulk via file import, skip to section **8. Bulk Rebate Updates**.

### To process a yearly Rebate, you need to adjust all Rebates:

1. Select the Distributor Partner row that you want to adjust.

The "Details for [Distributor Partner]" window opens displaying the following information:

- 6 month period
- the last action, if applicable.
- 2. Select **CLOSE** to exit.
- 3. Select Select Action to open the dropdown menu and select Adjust Rebate.

Payment Report			
Displaying Results: Ja			
_	Adjust Rebate for Ascentives Period 1: Jan/01/2021 - Jun/30/2021		_
<b>Q</b> Filter by Distribut	Current Rebate Amount 10000.00		
Distributor Partner ↑	Select Action* Adjust Rebate	.mt (\$) 🔀	FPC (\$)
3Point Brand Managemen		50.00	12.
Adcentives West Inc.	Adjust rebate amount, enter reason and upload a file to support the adjustment. Adjusted Rebate Amount*	700.00	125.0
Advertising Plus Inc.	10200	100.00	5.
Artina Promotional Produ	Reason for Rebate Adjustment* Adjusted to rebate amounts in our system.	20.00	5.
Ascentives		10,000.00	2,500.
Bergman Incentives	41/1000	20.00	9,405.
Blue Dog Merch	<b>Upload a supporting file</b> Upload a single ZIP file folder, PDF, CSV, or XLSX file under 25MB.	100.00	10.0
Brand IQ	Supporting file_test.xlsx 😵	10,800.00	3,000.0
Competitive Edge		20,300.00	5,000.0
Facilis US	(+)	0.00	188,100.0
	CANCEL SUBMIT ADJUSTMENT	Rows per p	age: 10 🔻

4. Select **CANCEL** to exit.

A dialog window will open with the following message:

"You will lose all changes if you exit."

- 5. Select **EXIT** or select **KEEP EDITING** if you want to return to the Details window.
- 6. Enter numerical amount (to 2 decimal places) into the **Adjusted Rebate Amount**\* field.
- 7. Enter the reason for the adjustment into the **Reason for Rebate Adjustment**\* field.
  - State "full year rebate" as the reason for the adjustment.

8. Optional: Drag and drop a supporting file(s) (or browse and choose the file(s)) into the **Upload a supporting file** field.

## NOTES:

- i. Some of the above fields are mandatory (indicated by the \*):
  - Adjusted Rebate Amount\*
  - Reason for Rebate Adjustment\*
- ii. You can select the **x** beside the uploaded file to delete it.
- 9. Select **SUBMIT ADJUSTMENT** to adjust the current Rebate amount.

The status updates to "Adjusted", Actual Rebate amount and Amount Due are updated, and any files are uploaded.

Updates to Rebate requests are pushed back to Syncore to flow into Distributor Partner and Facilis reporting.

The Distributor in Syncore will see the amount for both periods and will be able to review appropriately.

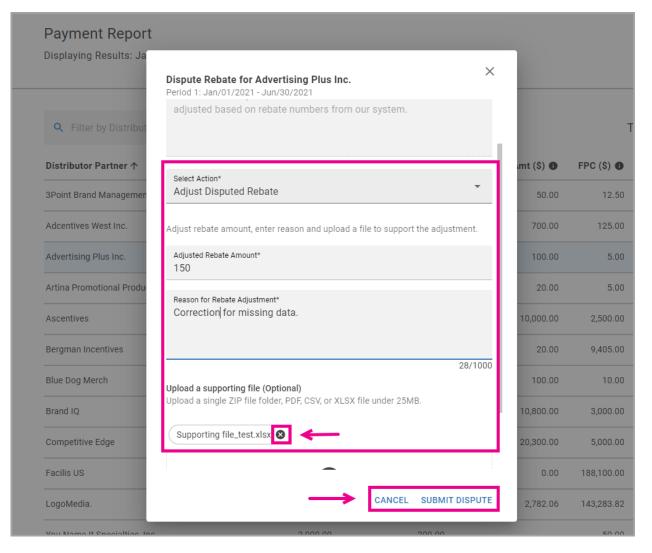
## b. Adjust Disputed Rebate

### To Adjust a Disputed Rebate:

1. Select the Distributor Partner row that you want to adjust.

The "Details for [Distributor Partner]" window opens displaying the following information:

- 6 month period
- the last action, if applicable.
- 2. Select **CLOSE** to exit.
- 3. Select **Select Action** to open the dropdown menu and select **Adjust Disputed Rebate**.



4. Select **CANCEL** to exit.

A dialog window will open with the following message:

"You will lose all changes if you exit."

Select **EXIT** or select **KEEP EDITING** if you want to return to the Details window.

- 5. Enter numerical amount (to 2 decimal places) into the **Adjusted Rebate Amount**\* field.
- 6. Enter the reason for the adjustment into the Reason for Rebate Adjustment\* field.
- 7. Optional: Drag and drop a supporting file(s) (or browse and choose the file(s)) into the **Upload a supporting file** field.

### NOTES:

- i. The above fields are mandatory (indicated by the \*):
  - Adjusted Rebate Amount\*
  - Reason for Rebate Adjustment\*
- ii. For Adjust Disputed Rebate, uploading a supporting file is optional.
- iii. Select the **x** beside the uploaded file to delete it.
- 8. Select **SUBMIT DISPUTE** to adjust the current Rebate amount.

The status updates to "Disputed", the Actual Rebate amount is updated, and the files are uploaded.

Updates to Rebate requests are pushed back to Syncore to flow into Distributor Partner and Facilis reporting.

## 7. Auto Approve

All Rebate amounts in the status of "None" the day after the Supplier Audit period ends (71<sup>st</sup> day), will be automatically set to Approved status and available to all Distributors in Syncore for the Distributor review and audit period.

## 8. Bulk Rebate Updates

Bulk Rebate updates is a more efficient way to input multiple Rebate adjustments in the portal instead of going line by line to add them manually.

Suppliers can export the Distributor Payment Report to enter adjustments for Distributor Partners and then import (upload) the adjusted file back into the system as a bulk update.

## a. Export File Updates

### To export the Distributor Summary:

- 1. Select **Export** to open the dropdown menu.
- 2. Select Distributor Summary .XLSX.

Payment Report		EXPORT 🔻	IMPORT .X	LSX NEW	SEARCH		
Displaying Results: Jan/01/2024 to Jun	/30/2024		2	Distributor Sun	nmary .XL	sx	
				Syncore Purch	ase Order		\$0.00 0
<b>Q</b> Filter by Distributor or Status				Non-Syncore P	urchases		1
Distributor Partner ↑	Invoiced PO Amt (\$) 🚯	Est Reb Amt (\$) 🚯	Act Reb Amt (\$)	• FPC (\$) •	Status	Amt Due (\$)	0
3Point Brand Management.	5,000.00	250.00		100.00	None	100	.00 🛓
Brand Addition	625.00	31.25		12.50	None	12	.50 👤
Coast to Coast Specialty Advertising	8,050.00	402.50		161.00	None	161	.00 👤
Facilisgroup	965.00	48.25		19.30	None	19	.30 🛨
LogoMedia	8,990.82	114.07		179.81	None	179	.81 👤
LogoStoreUSA	1,750.00	70.00		35.00	None	35	.00 👤
			Rows per pag	ge: 10 🔻 1-0	5 of 6	I< < :	> >

The Distributor Summary Report is downloaded onto your device.

	√ fx None						
A .	B	c	D	E	F	G	н
Distributor Partner	Invoiced PO Amt (\$)	Est Reb Amt (S)	Act Reb Amt (\$)			Reason for Rebate Adjustment	
3Point Brand Manager	n 5000.00	250.00		None	- 0.00		
Brand Addition	625.00	31.25		None	12.50		
Coast to Coast Special	t 8050.00	402.50		None	161.00		
Facilisgroup	965.00	48.25			19.30		
LogoMedia	8990.82	114.07		None	179.81		
LogoStoreUSA	1750.00	70.00		None	35.00		
	er Payment Report	Instructions for			_		_

The Report displays the following columns from left to right:

- Distributor Partner
- Invoiced PO Amt (\$)
- Est Reb Amt (\$)
- Act Reb Amt (\$)
- Status: dropdown menu with the following options:
  - Adjusted, Accepted, Disputed, None.
- Amt Due (\$)
- Reason for Rebate Adjustment.

The next tab (worksheet) labeled "Instructions for Rebate Updates" provides instructions/rules that must be followed for a successful upload, as well as a section for Version history (internal use).

- 3. Enter adjustments for Distributor Partners on the Distributor Summary Report and save the updated file.
  - State "full year rebate" as the reason for all adjusted amounts.

## b. File Upload

## To upload (import) the updated file:

1. Select **IMPORT.XLSX**.

The Import.XLSX window opens.

Payment Report     EXPORT IMPORT .XLSX     NEW SEARCH       Displaying Results: Jan/01/2024 to Jun/30/2024     IMPORT .XLSX     NEW SEARCH						
<b>Q</b> Filter by Distribute	Import .XLSX	×			ct Reb Amt: <b>\$0.</b> PC: <b>\$507.61 @</b>	00
Distributor Partner ↑	Upload updated Payment Report Summary file. Upload a single .XLSX file under 10MB. Once updated, import cannot be undom	Reb Amt (\$) 🖲	FPC (\$) 🕕	Status	Amt Due (\$) 🔀	
3Point Brand Management	Distributor Summary Report - 2024 FirstHalf_UPDATED.xlsx	2	100.00	None	100.00	<b>±</b>
Brand Addition		-4	12.50	None	12.50	+
Coast to Coast Specialty A	Drag and drop file here		161.00	None	161.00	Ŧ
Facilisgroup	OR BROWSE FILES		19.30	None	19.30	<u>+</u>
LogoMedia	-		179.81	None	179.81	Ŧ
LogoStoreUSA	3 CANCEL SUBMIT ADJUSTMEN	IT	35.00	None	35.00	Ŧ



2. Upload the updated file.

### NOTES:

- i. Only one file can be selected at a time.
- ii. File must be in .xlsx format.
- iii. Max file size 10 MB.
- 3. Select:
  - CANCEL to exit.
  - **SUBMIT ADJUSTMENT** to upload file.

#### If successful:

- Message appears: "Rebates have been adjusted."
- The applicable changes will be applied to the following fields in the portal and in Syncore reporting. The Distributor in Syncore will see the amount for both periods and will be able to review appropriately:
  - Act Reb Amt (\$)
  - Status
  - Reason for Rebate Adjustment
  - Amt Due (\$).

Payment Report Displaying Results: Jan/01/2024 to Jun	/30/2024		E	XPORT -	IMPORT .XLS	NEW SEA	RCH	
<b>Q</b> Filter by Distributor or Status					Total Act Reb Amt: <b>\$400.75 @</b> Total FPC: <b>\$507.61 @</b>			
Distributor Partner ↑	Invoiced PO Amt (\$) 🚯	Est Reb Amt (\$) 🚯	Act Reb Amt (\$) 🚯	FPC (\$) 🚯	Status	Amt Due (\$) 🚯		
3Point Brand Management.	5,000.00	250.00	275.25	100.00	Adjusted	375.25	Ŧ	
Brand Addition	625.00	31.25		12.50	None	12.50	Ŧ	
Coast to Coast Specialty Advertising	8,050.00	402.50		161.00	None	161.00	Ŧ	
Facilisgroup	965.00	48.25		19.30	None	19.30	Ŧ	
LogoMedia	8,990.82	114.07	125.50	179.81	Adjusted	305.31	Ŧ	
LogoStoreUSA	1,750.00	70.00		35.00	None	35.00	Ŧ	
			Rows per page:	10 🔻 1	-6 of 6  <	< >	>	
	Rebates have been adjus	sted. 🗙						



#### If unsuccessful for any rows:

 Message appears: "Some rows were not updated due to errors. View errors in the error file."

### c. Error File

If there are errors with any of the rows in the imported file, the rows with errors will not be updated in the portal. Download the error file to view which Distributor Partners were not updated and why. You can correct the errors in the file and re-upload or apply the changes manually.

### To download the Error file:

#### 1. Select Download Error File.

Payment Report			FX	PORT -	IMPORT .XL	SX NEW SEA	RCH	
Displaying Results: Jan/01/2024 to Jun/30/2	024					1		
() Some rows were not updated due to errors. View errors in the error file. Download								
Q       Filter by Distributor or Status         Total Act Reb Amt: \$2         Total FPC: \$1,612.67								
Distributor Partner ↑	Invoiced PO Amt (\$) 🚯	Est Reb Amt (\$) 🚯	Act Reb Amt (\$) 🚯	FPC (\$) 🚯	Status	Amt Due (\$) 🚯		
Artina Promotional Products	300.00	0.00		15.00	None	15.00	<u>+</u>	
Club Colors	600.00	0.00		30.00	None	30.00	<u>+</u>	
Dei Rossi Marketing	0.00	0.00		0.00	None	0.00	ŧ	
Eskimo Joe's Promotional Products Group, Inc.	1,233.50	0.00		61.68	None	61.68	<b>±</b>	
Eskimo Joe's Promotional Products Group, Inc.	1,233.50 4,869.86	0.00	30.00		None Adjusted	61.68 273.49	* *	
	,		30.00 250.00	243.49			<u>+</u>	

The Error File is downloaded onto your device.

	А	В	С	D	E	F	G	Н
1	Distributor Partner	Invoiced PO Amt (\$)	Est Reb Amt (\$)	Act Reb Amt (\$)	Status	Amt Due (\$)	Reason for Rebate Adjustment	Error
2	3Point Brand Managem	(	250.0	275.25	Adjusted	100.0		Status can not change to `Adjusted` if a `Reason for Rebate Adjustment` is not provided
_								Status can not change to `None` if a `Act Reb Amt(\$)
3 4	LogoMedia	8990.82	114.07	125.5	None	179.81	Correction for missing data	is provided
+ 5								
5								
, 7								
, 8								
, ,								
0								
1								
2								
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4								
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8								
9								
0								
1								
2								
3 4								
4 5								
5 6								
7								
/ 8								
9								
0								

## 9. Delete Uploaded Supporting Documents

Any file that was uploaded incorrectly can be deleted from viewing the uploaded file for a Distributor Partner.

## To Delete an Uploaded File:

1. Select  $\stackrel{1}{\checkmark}$  (download icon) at the end of the Distributor Partner.

The "Download Files" window opens.

Payment Re Displaying Result	port s: Jan/01/2022 to Jun/30/2022		J.		EXPORT .C	sv	NEW SEARC	н
	Download Files	×			Total	Act Reb	Amt: <b>\$0</b>	00 0
<b>Q</b> Filter by Distri	Please select file(s) to download				Total		FPC: <b>\$0</b>	
Distributor Partner /	SYNCORE PURCHASE ORDER (.CSV)		t (\$) 🚯	FPC (\$)	Status	Amt	Due (\$) 🚯	
LogoMedia.	₹ NON SYNCORE PURCHASES (.CSV)		1.00	0.16	Adjusted			*
	SUPPORTING FILE_TEST.XLSX		Rows per p	age: 10 💌	1-1 of 1	IK -	<	>1
	MANAGE FILES CL	OSE						

2. Select MANAGE FILES.

The "Manage Files" window opens.

- 3. Select the file(s) to delete.
- 4. Select 📋 (red trash can icon).

The "Delete "Supporting file\_test.xlsx" file?" dialog window opens.

5. Select **DELETE** to delete file.

The "Manage Files" window opens again.

6. Select **Done** in when finished to return to the view list of files.