API Keys

OVERVIEW

Syncore's Product API (Application Programming Interface) allows Partners to retrieve data from the Syncore system. This feature currently supports two APIs:

- Orders API: provides access to Jobs, Sales Orders, and Purchase Orders data
- CRM API: provides access to client data (Contacts*).
  * includes Clients and Prospects

Technical Documentation

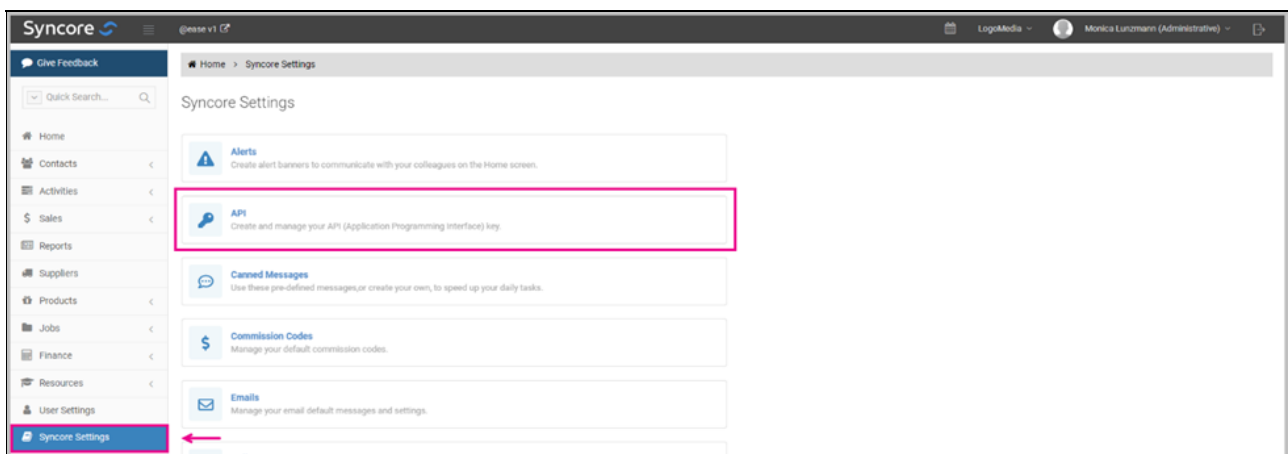Please refer to Syncore API documentation for complete technical documentation.
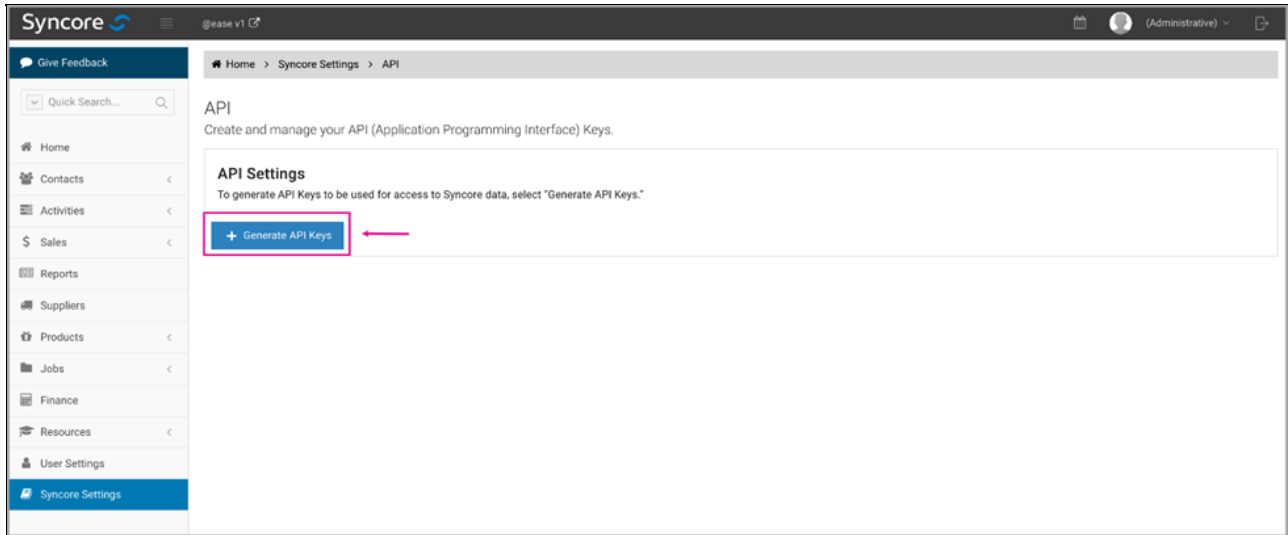
Users

Admin Users.

API Key

An API key is required to retrieve data from the Syncore system for your business.
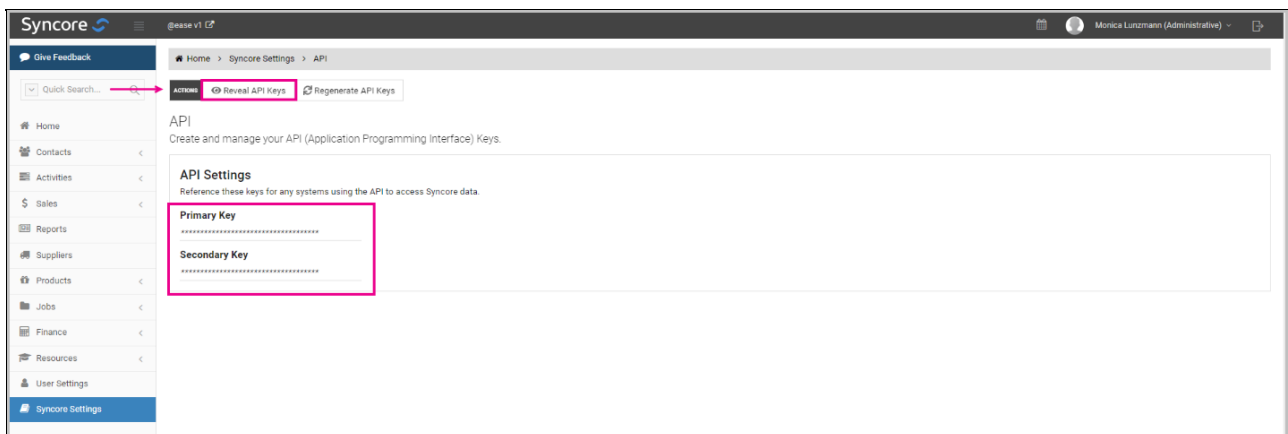
To generate an API key:

1. Select **Syncore Settings** from the side menu.
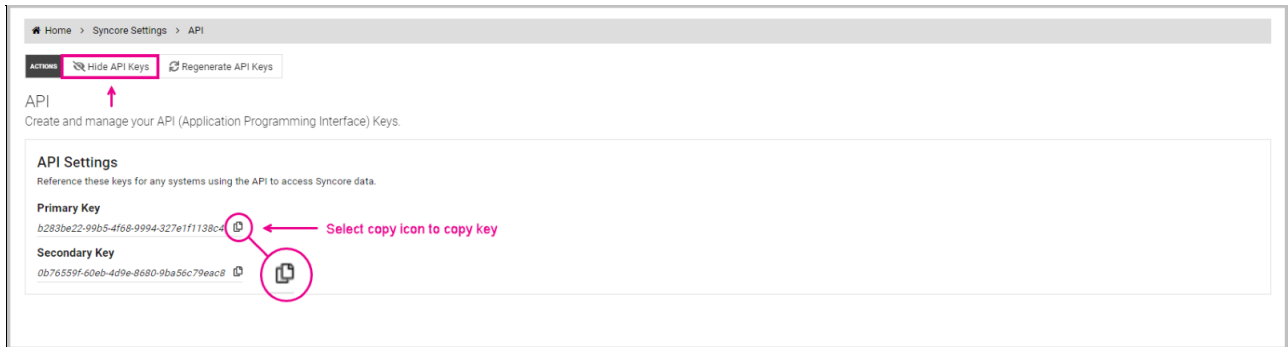   The Syncore Settings page opens.

2.	Select **API** to create and manage your API.
The API page opens.

3.	Select **+ Generate API Key**.
The API page opens with two API Keys. Both a Primary and a Secondary API Key are generated. Either key can be used for API calls in Syncore.

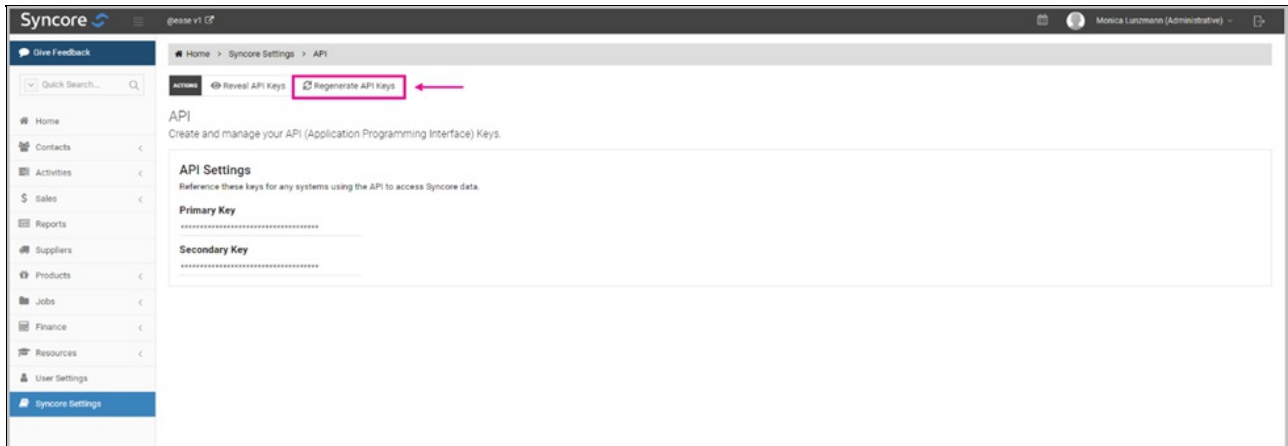4.	Select **Reveal API Keys** to view keys.

5. Select copy icon to the right of the key to copy.
   Key is copied to your clipboard.

6. Select **Hide API Keys** to hide keys.

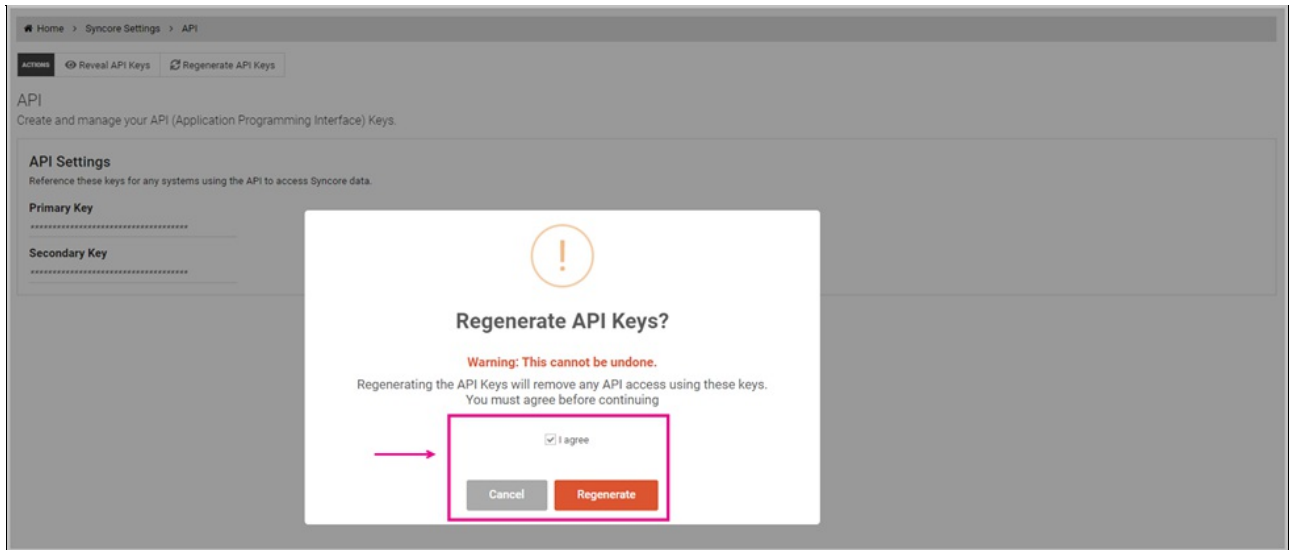## Regenerate API Keys

To regenerate API keys:

1. On the API page, select **Regenerate API Keys** in the ACTIONS bar.

"Regenerate API Key?" window opens with the following message.

"**Warning: This cannot be undone**.
Regenerating this API Key will remove any API access using the old key.
You must agree before continuing."

NOTE: Only Admin users may generate new API Keys.

2. Select **Cancel** to exit without regenerating the API key.
3. To regenerate the API keys:
   - Check the box beside "I agree" *and*
   - Select **Regenerate**.

If successful, a message appears: "API Key has been regenerated".

The new API keys replace the previous key(s) in the API Key text boxes.

NOTE: From this point forward, the new (regenerated) key(s) will be used for API calls.